



MedStar Health

*Knowledge and Compassion*  
**Focused on You**

# Important Emergency Preparedness Lessons to Be Learned from 2016

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# Good Morning

- Thank you for the opportunity to talk with you
- About me
  - “old”
  - Paramedic / PA / Administrator/ OMD/ Husband / Dad
- What about you?

# What are WE going to talk about?

- Importance of HVA and planning
- How regulatory agencies impact emergency preparedness planning and response
- What are 3 lessons learned from Western US wildland fires, Pulse Night Club shooting and Papal visit to the US?

# Getting Started

- Personal /family preparedness
  - [Ready.gov](https://www.ready.gov)
  - [Emergency.cdc.gov/preparedness](https://www.emergency.cdc.gov/preparedness)
- How does your organization go about planning for disasters?
- What agencies outline expectations on those efforts?

# What is an HVA?

- What is the purpose?
- How is it used?

# Three major incidents

- What do you know about:
  - Wildland fires
    - More than 30 active fires as of today
    - Sudden occurrence with explosive growth quickly
    - Evacuations – medical service disruption
    - Extended operations
    - Dirty air poses continuing health threat



# What about...



## – Papal visit

- Advance notice event
- Multi faceted planning starts months in advance
- Heightened security risks – National Security Event
- Inner /outer perimeter setup leads to inconvenience and interrupted operations
- Large crowds require medical care planning- aid stations etc.
- Weather can have big impact on making visitors patients

# One more scenario

- Orlando Pulse Night Club shooting
  - June 12 - late night hate crime attack on a crowded nightclub
  - Automatic weapon used to cause death (50) and horrific injuries (53)
    - Orlando Regional Medical Center received 44
  - Came in waves because of 3hr hostage standoff
  - Intense response went on for several days
    - Emergency Department > OR > ICU/Med Surge admissions >OR > Rehab
    - 76 surgeries done
    - Last discharge occurred 3 months later





# So What Lessons Can Be Learned?

- Planning > Plans
  - Need to have them
    - For your most likely internal/external threats
  - Need to be able to access them
    - With the power on/off
    - With the intranet up/down
  - Need to be familiar with them
    - Training exercises and experience
- What is your department's role?

# Leadership

- Someone has to be in charge but...
- What other leadership positions are needed
  - HICS
- Who is a chief vs an indian - how could you tell?
- Success will require more than a plan
  - Job Action Sheet
  - Forms
  - Training

# Information Matters

- Obtaining situational awareness
  - From the outset
  - Over time
  - From multiple sources
  - What is believable and useable and what is not
- Information sharing
  - Messaging to patients/family
  - Staff
- Media/public
  - Standard media/press
  - Social media monitoring requiring major commitment

# Establish Patient Care Priorities

- Triage needs to occur other than at the Emergency Department
- How are priorities indicated?
  - Tags vs. wrist bands
- Are you prepared to do it in your department?

# Resource Acquisition and Management

- We all have “just in time” supplies or do we...?
- Vendors are critical
  - Know them
  - Test them
- What about community and corporate support?
- Bring in extras when you can
- Delivery of Critical Care Services During a Disaster – when we are running low on resources

# “Not Written Not Done” but...

- Disaster registration isn't the same as daily registration
- What documentation is being done in a disaster?
- How do we get clinical support results where they belong?

# Finally

- Tracking patients is a BIG challenge
- Multiple components
  - Where are they?
    - EMS
    - Hospital
  - How many are there?
    - Multiple requests should be expected
  - When they can't tell us who they are
    - Who are they – disaster names vs. real names
    - Taking pictures and posting them
  - How do share this information with others?
    - Internal
    - External

# Now about those questions





# In closing

- Emergency preparedness is important!
- Thank you for your attention
- Hope this was helpful
- Get involved in your facility's preparedness efforts!!!